

01-04-02

A

Docket No. 594P

THE COMMISSIONER OF PATENTS AND TRADEMARKS  
Washington, D.C. 20231

Sir:

"EXPRESS MAIL" MAILING LABEL NUMBER EL563079694USDATE OF DEPOSIT December 24, 2001

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE  
UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE"  
SERVICE UNDER 37 CFR 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO:  
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THOMAS M. FREIBURGER, Reg. No. 27,063

SIGNED

DATE

*Thomas M. Freiburger*  
12-24-01

Transmitted herewith for filing is the patent application of  
Inventor: Kourim et al.

For: **SYSTEM FOR MONITORING AND ANALYZING THE PERFORMANCE OF  
INFORMATION SYSTEMS AND THEIR IMPACT ON BUSINESS PROCESSES**

Enclosed are:

- [X] Declaration for patent application (unsigned).
- [X] 26 pages specification and claims.
- [X] 2 pages abstract.
- [X] 5 sheets of drawings.

The applicants, Kourim et al., are a small entity.

The filing fee has been calculated as shown below:

FOR:	Column 1 NO. FILED	Column 2 NO. EXTRA	SMALL ENTITY RATE	SMALL ENTITY FEE	LARGE ENTITY RATE	LARGE ENTITY FEE
BASIC FEE			\$370.00	\$370.00		\$
TOTAL CLAIMS	<del>26</del> -20=	*		\$		\$
INDEP. CLMS.	<del>2</del> -3=	*		\$		\$
MULTIPLE DEP. CLAIM				\$		\$
TOTAL				\$370.00		\$

12/24/01  
JC887 U.S. PTO

JC973 U.S. PTO  
10/036266  
12/24/01

[X] A credit card authorization in the amount of \$370 is enclosed to cover the filing fee.

[ ] Filing fees are not being submitted at this time.

Respectfully submitted,



Dated: December 24, 2001

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